

## Justin C. Sherrill

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Energetic, solutions-driven Information Technology professional with diverse experience in telecom, desktop applications and networks. Currently responsible for managing a team of data analysts, desktop support, and systems specialists. Key contributor supporting the Company's Executive Committee and Board of Managers, experienced with:

- Systems Implementations
- Project Management
- Service and Manufacturing industries
- Budgeting and planning
- Risk Management
- Training and employee development

### **Work Experience**

#### **American Rock Salt, LLC - 2009 to present, *IT Manager***

- Successfully re-aligned IT department and developed IT staff, for company and six subsidiaries.
- Actively manage IT contracts, budgets, software evaluation and purchasing for the Company.
- Lead the cross-team planning for ERP evaluation, management, and replacement.
- Developed expense reporting, CRM and other internal products driving significant efficiencies across the subsidiary companies.
- Created impactful change in IT service level from weekly resolution to daily/hourly, with supportive reporting.
- Significantly reduced service interruption during peak selling season by developing more robust and redundant network and phone systems.
- Manage a team of six professionals, through weekly mentoring meetings and planned feedback.

#### **Nukote International - 2008 – 2009, *Senior Systems Engineer***

- Coordinated with Product Management and Warehouse for international product labeling.
- Led multiple groups to create an e-commerce system, integrated with Nukote's legacy ERP.
- Created new procedures to track customer requests, internal and external.
- Managed a phone system with call centers in multiple states and countries.

#### **Current Communications, 2004-2008, *System Engineer***

- Built multiple labs for new power line products, for use by all departments.
- Created tools to track service data from over 10,000 field units and 50,000 customers.

#### **Time Warner Communications, 1998-2004, *System Engineer***

- Launched, managed and produced all local websites for Time Warner Rochester.
- Built new internal tools, including the content management system for the 50-person 'R News' 24-hour news channel, and abuse tracking system for Rochester Road Runner customers.

### **Education:**

Winter 2015 HBX | Harvard Business School CORE: Credential of Readiness, Pass with Honors  
PMP: Project Management Professional certification, 2012  
Rochester Institute of Technology - M.S., in Information Technology, 2002  
Rochester Institute of Technology - B.S., (Cum Laude), Industrial Design, 1997

### **Related Experience:**

DragonFly BSD – open source operating system project, 2003-present.  
Rochester Institute of Technology, associate professor, 2013.  
Google Summer of Code, project administrator, 2008 - 2013.